

THE IMPACT

September 2022

The latest news, views, and announcements at Fairhaven

BEHIND THE IMPACT

Growth @ Fairhaven

Open Positions, New
Contract Acquisitions, and
New Client Onboarding

Celebrations this Month

Employee Birthdays, Work
Anniversaries, and
Individual Milestones

Policy Updates & Company Reminders

New policies, reminders
about company events,
trainings, etc.

Trivia Question

Are you a trivia buff? Test
your knowledge!

Home Office Spotlight

Get some inspiration for
your home office set-up!

Employee Profile

Learn a little more about
one of our Team Members

Core Value Corner

Value of the month



Growth @ Fairhaven

In this section, you will find the latest details of how Fairhaven continues to grow as a company.

We just signed two new Statements of Work for ECU Health: all IS Phase 2 and TEO Support. Also, we are anxiously awaiting news regarding our AFRL contract re-bid and how the Digital War Room initiative may influence our future with this client. We should know soon!

Current Open Positions:

Agile Coach



Check out some of our latest and greatest clients!

THE IMPACT

Celebrations this Month

Who doesn't LOVE a good celebration? And Fairhaven loves to celebrate YOU! Read more to find out who's celebrating what this month.

- Neli was recently promoted to Senior Consultant, and we couldn't be prouder of the strides she continues to take every day - Congratulations Neli!
- Molly celebrated 6 months with the Fairhaven Team on the 15th. Happy Work-a-versary Molly!
- Arielle joined us on 8/15. She is partnering with the Team on the ECU Health All IS work and already making an impact!
- Lori celebrates a birthday on 9/26 - Wishing you a very special, Happy Birthday Lori!
- Lauren's son, Jameson just had his first day of preschool and his parents couldn't be more excited or filled with parental anxiety!



Jameson showing off his Paw Patrol backpack - ready for his first day of preschool!

Policy Updates & Company Reminders

UPDATE: Fairhaven is proud to announce that we have rolled out a new My Suite Incentive Policy this month to make work life easier for you as you enhance your home office. Remember, it's not just about new, cool mousepads, use it for anything that will make your home office more enjoyable and you more content as a Fairhaven Team Member. Please be sure to reach out to HR with any questions.

REMINDERS/EVENTS:

9/5 - Fairhaven will be closed in observance of Labor Day.

9/12 - The topic of this month's Tribe Vibes event will be Systems Thinking. Be on the lookout for an invite.

9/20 - Town Hall @12pm

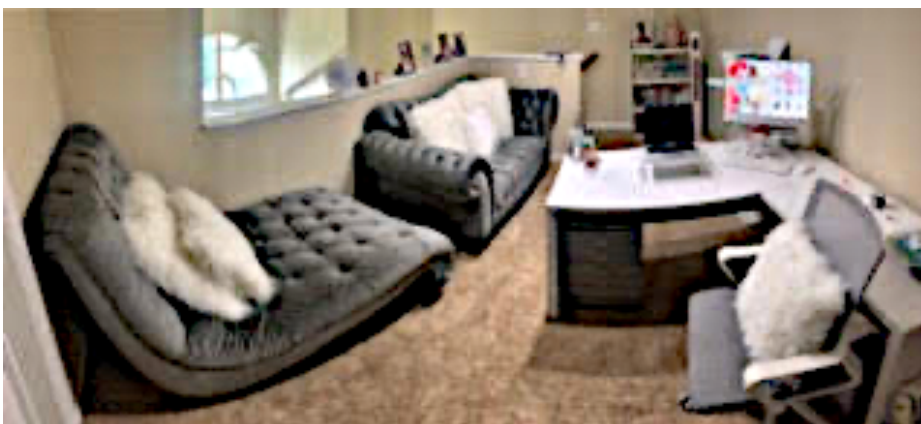
Trivia Question

The world's first computer programmer was a woman in the 1840s. What was her name?

- A. Mary Brant
- B. Ada Lovelace
- C. Grace Hopper
- D. Elizabeth Michaels

Home Office Spotlight

Can you guess which of our Team Members this gray - but certainly not dull - office set up belongs to?



THE IMPACT

Employee Profile

Each month we will feature a different employee profile. Keep reading below to learn a little more about one of our Team Members.

Meet Jill G. – Business Architect, Dayton, OH

- 1) What is your favorite food & beverage? *"Anything spicy and flavorful. I found a new drink from Madtree called SWAY. It's a vodka and soda drink with grapefruit and ginger flavor."*
- 2) What hobbies do you have? *"Gardening, hiking, and reading."*
- 3) What is one fascinating fact about you? *"I come from the family that created the Hudepohl beer and had a relative who long ago played baseball for the Cincinnati Red Stockings."*
- 4) What is something you want to learn? *"How to implement SAFe in government."*
- 5) What is your favorite genre of music? *"Classic 70's rock."*

- 
1. **Keep a positive attitude**
 2. **Strive for excellence**
 3. **Make and keep commitments**
 4. **Maintain the highest level of integrity**
 5. **Communicate openly and honestly**
 6. **Encourage innovation**
 7. **Have fun**

Core Value Corner

Communicate openly and honestly as well as Strive for Excellence

"Recently, we had a family emergency where my husband was taken to the ER. I had several big trainings and meetings scheduled for the next day but practiced a core value of communicating openly and honestly to the client about what was going on. Could I have forged through and given the training? Maybe. Would I have been focused, and would it be the quality we strive for here at Fairhaven Solutions? Probably not. So, I had to practice what I teach and put health and family first in order to best support everyone including the client."

-Lauren N.

Let's all take a moment to reflect on this core value and self-assess how we communicate openly and honestly as well as strive for success. How do you embody this core value during your interactions with clients and customers? Are you a reflection of what we at Fairhaven hope to represent? How do these core values resonate in your personal life? Have a story to share about how you exhibit any of the company's core values? Be sure to submit your story to HR to be featured in the next issue of The Impact.



Fairhaven Fun Fact

Has Fairhaven ever worked outside of the United States?

"Although many of our client's Agile Team Members have been offshore in locations such as India or Singapore, Fairhaven ourselves have only worked outside of the United States twice. Recently in downtown Toronto for an insurance company, and although the city was cool, their headquarters building was old, bleak, and full to the rim with despair. On a bright note, our work with Standard and Poor's in Manhattan, was to deliver a product for their Global Editing Team in their UK Headquarters. For the first delivery, I joined the CTO, a VP and a Dev Lead for a week at the Canary Wharf district in the UK, to provide level 1 support for the first week (my idea). Luckily, everything went beautifully, and we spent most of the week at bars on the wharf."

- Gene J.

Message from Gene and Sara J.

"Regarding roles... We of course have our administrative roles to define providing definite career paths, distinct levels, and opportunities for our employees. We also have our individual role as defined by the Statements of Work for our clients, such as Scrum Master or Business Analyst. While these are necessary, the most important role we have is a Fairhaven Team Member. Remember, you always have other Team Members prepared and willing to support or defend you. If you ever need help, just ask. You should know we have your back. A second key role we all have is one of being a "Change Agent". Even though we be assigned as a Scrum Master or Business Analyst, our true role is one of being the catalyst for change, continually seeking opportunities to help our clients rise to the next level and sustain the change."

- Gene & Sara J.

I know many of us may wear a range of hats and hold many different titles in life but always remember, you cannot pour into anyone else's cup, if your glass is empty. Be sure to take care of YOU and then you can IMPACT everyone and everything else. As always, we hope this issue of our company newsletter was almost as IMPACTFUL as each of you are each day. And remember, "there ain't nobody like you, but YOU". Have a wonderful month everyone!